

This privacy policy sets out how MCM uses and protects any information that you give MCM when you use this website and communicate with us.

MCM is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

MCM may change this policy from time to time. You should check the Privacy Policy page regularly to ensure that you are happy with any changes.

WHAT WE COLLECT

We may collect the following information:

- name
- contact information including email address
- demographic information such as postcode

WHAT WE DO WITH THE INFORMATION WE GATHER

We require this information to understand your needs and provide you with a better service, and may use it for the following reasons:

- Internal record keeping
- To improve our products and services
- To send promotional emails about new products
- To customise the website according to your interests

SECURITY

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

TELEPHONE CALLS

Under The Telecommunications Regulations 2000, MCM will record calls in order to:

- provide evidence of a business transaction
- ensure that a business complies with regulatory procedures
- see quality standards or targets are being met
- in the interests of national security
- for the purpose of preventing or detecting crime
- prevent or detect crime to investigate the unauthorised use of a phone network
- secure the effective operation of the phone network.



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Privacy Policy

PROFILING AND ANALYTICAL TOOLS

When someone visits www.mcm-se.com we use Google Analytics to collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of the site. This information is only processed in a way which does not identify anyone. We do not make, and do not allow Google to make, any attempt to find out the identities of those visiting our website.

Contained within our website is tracking code from Lead Forensics. Lead Forensics tracks activity on our website and provides us with information on the IP address of the requesting computer (this data is not anonymised), the date and duration of the user's visit, and the web pages which the user visits. The Lead Forensics tool complies with GDPR as it is only providing information readily available in the public domain. Lead Forensics does not, and cannot, provide information on the individual who has visited the website. It provides information on the company only. More information can be found at www.leadforensics.com.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

NEWSLETTER SIGN UP

As part of the registration process for our e-newsletter, we collect basic personal information. We use that information to tell you about products, news and services you have asked us to tell you about; to contact you if we need to obtain or provide additional information; to check our records are right and to check every now and then that you are happy and satisfied. We do not rent or trade email lists with other organisations and businesses.

We use a third party provider, MailChimp, to deliver our newsletter. We gather statistics around email opening and clicks using industry standard technologies to help us monitor and improve our e-newsletter. For more information, please see [MailChimp's privacy notice](#).

You can unsubscribe from these mailings at any time by clicking the unsubscribe link at the bottom of any of our emails or by emailing us at info@mcm-se.com.

LINKS TO OTHER WEBSITES

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.



CONTROLLING YOUR PERSONAL INFORMATION

Information that we acquire from or about you will be treated as confidential and will not be disclosed, other than in the normal course of performing services on your behalf, unless your consent has been obtained, the information is required by a court of competent jurisdiction or it is already in the public domain.

We may pass on any information you provide to us to other companies in order to advise you of products and services that you have expressed an interest in, to obtain quotations, process your application, or to obtain information that you request. We will keep your records indefinitely. Except for the reasons described above we will not pass the information supplied to any third parties without your consent.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

SUBJECT ACCESS REQUESTS

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the address/contact within the Questions and Complaints section below. We will correct any information found to be incorrect within 30 days of receipt.

Since May 25th 2018, the General Data Protection Regulations apply. This legislation gives you the right to access information held about you. A small fee may be payable. If you would like a copy of the information held on you please email us on info@mcm-se.com.

You have the right to ask us not to process your personal data for marketing purposes. We will inform you (before collecting your data) if we intend to use your data for such purposes. If you would prefer not to receive marketing information, please send an email to us at info@mcm-se.com with the subject line "No MCM Electronic Marketing" or write to Shazna Matthias at the Company's address. You can also exercise the right at any time by unsubscribing at the footer of our emails or by emailing info@mcm-se.com

DATA (USE AND ACCESS) ACT JUNE 2026

Under the latest Data (Use and Access) Act taking effect on 19 June 2026, we will comply with our legal requirement to acknowledge any data protection complaints within 30 days of receipt. We will investigate and respond to all complaints with 3 months, and will log of all received complaints, their tracking and outcomes.

QUESTIONS & COMPLAINTS

Any questions, comments or complaints regarding this privacy policy should be addressed to:

MCM (SE) Ltd
7 Coppergate Mews
103/107 Brighton Road



Soils | Aggregates | Waste

Privacy Policy

Surbiton
Surrey
KT6 5NE

TEL: 0330 1281030

EMAIL: info@mcm-se.com

CHANGES TO OUR PRIVACY POLICY

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. This Privacy Policy was last updated in June 2026. If you have additional questions about our website or privacy policy, please email us at info@mcm-se.com.

The Privacy Policy will be reviewed annually, and any changes will be incorporated and the policy re-published.

Signed:

A handwritten signature in black ink, appearing to be 'Shazna Matthias', with a long horizontal line extending to the right.

Shazna Matthias
Managing Director, MCM (SE) Limited
Date: 11 JUNE 2026